EXHIBIT SERVICES

FAQ – EXHIBITOR HOUSEKEEPING SERVICES

DOES THE BUILDING GET SANITIZED?

Touch points (doors, counters, hand rails, etc.) around the building at the Vancouver Convention Centre are cleaned and sanitized regularly. Sanitizer stands are also available throughout the facility.

ARE HANDWASHING STATIONS AVAILABLE?

Facility washrooms offer hot and cold water and hand soap to promote hand washing in the facility. Certain events that are required to have additional hand wash stations, as per the Vancouver Coastal Health requirements, will have portable or plumbed sinks at the show floor that are serviced by the housekeeping team on a regular basis.

DO YOU PROVIDE BOOTH CLEANING SERVICES?

Booth vacuuming, damp mopping and booth carpet shampoo are a paid for service that can be purchased prior through online ordering or during the exhibitor move-in hours at the Exhibit Service Desk. These are exclusive services provided at the Vancouver Convention Centre.

ARE THE COMMON AREAS CLEANED REGULARLY?

Yes, aisle carpets, lobbies, food and beverage areas are cleaned, vacuumed and sanitized on a regular basis.

WHAT TYPE OF CLEANING SUPPLIES AND EQUIPMENT ARE USED?

The housekeeping team uses only Ecologo Certified Products and Energy Star Equipment that are LEED certified.

DO YOU OFFER WASTE DISPOSAL SERVICES?

Triple compartment waste bins throughout the common areas are emptied by the housekeeping team during the show. Booth waste bins are emptied only when they are left outside the booth/s by the aisles; the housekeeping team do not enter and clean inside the booths unless a booth cleaning has been ordered.

The Vancouver Convention Centre also has in-house waste sorters that separate all waste collected in and around the building to the appropriate waste streams for proper recycling.

HOW DO WE DISPOSE OF OUR BOOTH BUILDS/MATERIAL?

Exhibitors are encouraged to take everything that they bring in during the show. The Vancouver Convention Centre has an exhibitor guide of Acceptable Recycling Materials for items that can be recycled at our Facility.

EXHIBIT SERVICES

FAQ – EXHIBITOR HOUSEKEEPING SERVICES

CAN MY LEFTOVER ITEMS BE DONATED?

Leftover products for donation are assessed on a case-by-case basis and are donated to appropriate charitable institution recipients.