EXHIBIT SERVICES

FAQ – EXHIBITOR PLUMBING SERVICES

WHAT WATER AND PLUMBING SERVICES DO YOU OFFER?

The Vancouver Convention Centre offers many different plumbing services to our clients. We strive to meet all our customers' requirements and offer various options. These include:

1. Self-Contained sink with hot water
2. Plumbed sink with hot water
3. Cold water supply
4. Hot water supply
5. Cold water supply & drain
6. Tank fill & empty

WHERE DOES THE WATER COME FROM?

Water at the Vancouver Convention Centre comes from floor ports located on a 30' grid on the exhibition floor. Exhibitors should contact their show manager for master plans showing their booth location and its relation to the Vancouver Convention Centre water floor ports. If water services are required in meeting rooms or Ballrooms further consultation is required.

WHAT HOSE CONNECTION IS PROVIDED?

Vancouver Convention centre provides a standard ¾" (GHT) garden hose connection. Any other type of connection we require a quote.

CAN I BRING MY OWN HOSE?

The connection from the floor port to a shut off valve is provided by Vancouver Convention Centre. If Exhibitors wish to use their own hoses from that point onwards they may do so.

WHEN WILL MY PLUMBING/SINK BE INSTALLED?

Sinks and other water connections will be installed before the show opens. In most cases, Vancouver Convention Centre attempts to have services set at the exhibitor's booth prior to their arrival.

HOW IS THE WATER DRAINED?

Our event technicians will supply a drain line for all plumbed sinks. We also supply self contained sinks in which no continuous drainage is required.

In the case of tank fills, our technicians will supply a small submersible pump to assist in draining.

WHERE WILL MY SINK / WATER CONNECTION BE LOCATED?

Typically sinks and water connections will be located along the back wall of the booth. All supply & drain lines will be installed as unobtrusive as possible and in a safe manner.

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CAN I HAVE A SINK / WATER CONNECTION LOCATED AT A SPECIFIC LOCATION IN MY BOOTH?

Yes. Exhibitors requiring a sink or water connection at specific locations within their booth must submit a floor plan indicating the preferred location. If multiple locations are needed, the plan should show each location. An orientation to the overall trade show plan should also be indicated.

Please note that in this case, technicians may be required to install floor mats in your booth to protect the supply & drain lines and to prevent a tripping hazard

DO I REQUIRE WATER SERVICES IF I AM SERVING FOOD?

Yes. Our local health authority requires any exhibitor serving food to the public to have running cold and hot water within their vicinity. We adhere to these requirements by providing the option of renting our portable sinks which provide cold and hot water